

Benjamin Moore & Co. Moore's COLOR_x® System Release Notes & Installation Guide Version 6.38.1000



This new COLOR_x release contains the following changes to COLOR_x

Corotech D.T.M. Mastic Urethanes

Prescriptions and color matching capability for the new Corotech D.T.M. Mastic Urethane products, Gloss (V570), and Satin (V572). These products are a two component urethane and are tinted with the Industrial colorants.

New Primers Added

The following primers were added to allow for the creation of manually entered formulas when available:

Fresh Start® Undercoater & Primer/Sealer (032/K032). In addition, the Fresh Start® Deck & Siding Primer Deep Base (094-04) is being reintroduced in the U.S.

National Accounts Colors Added

Colors for: Tesla, HomeGoods, Hibbett's Sports, StretchMed, Raymour & Flanigan

Benjamin Moore Prescriptions

For the complete list of updated prescriptions, see page 3.

X-Rite i1 Paint Spectrophotometer

The i1 Paint spectrophotometer from X-Rite is now supported by COLOR_x for computers running Windows 7 or higher.

New Dymo 550/550 Turbo LabelWriter Printers

Dymo has recently introduced the LabelWriter 550 and LabelWriter 550 Turbo label printers. Be advised that these printers only work with genuine Dymo labels. They will not work with labels from third party label vendors.

COLORx Help

While in the COLORx application, you can view the Operator's Manual and the Quick Start Guide by clicking on Help, then choose COLORx Help for the manual or COLORx Quick Start.

Best Practices for Custom Color Matching and Competitive Company Colors

Always save and store custom matched color formulas and competitive company formulas made for your customers in the Customer File database in COLORx. This will assure that you have the exact formula that the customer previously purchased.

We routinely update our calibration database files to improve our color matching capabilities, which may alter the original formula.

Following this procedure will allow the customer to purchase the same formula in the event that they return to purchase more of this color for touch up.

Competitive Color Prescriptions

We have amassed an extensive collection of colors from competitor's color merchandise. This information is available in our Color Search option in COLORx. To see if a color exists, simply follow the same procedure you would for a Benjamin Moore color. Enter a color number or name, along with a product, and either select an individual company or check the "Search All" box above the "Select Company" drop down list. (See the Operator's Manual for more details.)

Unlike a Benjamin Moore color that displays a prescription created and approved by our Color Prescribing Lab, we store the measurement of the competitive color. The measurement is calculated in our color matching application to generate a color prescription the same as if you measured a custom color with a spectrophotometer.

When a customer requests a match to a competitive color, you should follow this procedure. First, look up the color in COLORx and determine if we have it in our system. If it is, a prescription will be calculated and displayed. Click on the button "Closest BM Color", this will list the five closest Benjamin Moore colors. Suggest to the customer that they look at our closest colors and see if that meets their color requirements. This has two benefits. If the color is acceptable, then you have a tested Benjamin Moore prescription to make the color and you have changed a competitive color specification to a Benjamin Moore color specification.

Second, if you or the customer has a sample of the competitive color merchandise then match the color merchandise just as you would match a custom color. Since the customer will be judging the color to the merchandise sample that should be your target. Depending on the age and condition of the merchandise, it may not represent what we have stored in COLORx.

Finally, if the customer does not like our closest color and no sample of the color is available then use the calculated match in COLORx.

If you have any questions, please contact our Color Technology Representatives by calling 800-809-9213.

Prescription Changes since COLORx Version 6.38.0000 (United States)

The following products had their prescriptions modified for multiple colors: N629, N631, N632, N634. Please refer to the revision date when calling up prescriptions for these products. A revision date after 11/25/21 indicates a change in the prescription since COLORx version 6.38.0000.

The color prescriptions for color 1541 have been modified for the following products: 547, N547, 549, N549.

Prescription Changes since COLORx Version 6.38.0000 (Canada)

The following products had their prescriptions modified for multiple colors: F629, F631, F632, F634. Please refer to the revision date when calling up prescriptions for these products. A revision date after 11/25/21 indicates a change in the prescription since COLORx version 6.38.0000.

The color prescriptions for color 1541 have been modified for the following products: K547, F547, K549, F549.

Moore's COLOR_x® System Installation Guide

The Benjamin Moore COLOR_x Prescription Book and Color Matching System programs are incorporated into a single software package. It is available on the Benjamin Moore Retailer Portal, Mybenjaminmoore.com and runs under the Windows® XP service pack 3, Windows® 7, Windows® 8, and Windows® 10 operating systems.

COLOR_x Minimum System Requirements

- Intel Pentium® processor 1 GHz or higher.
- 2 GB of RAM
- 4 GB of free hard disk space.
- Video card capable of supporting 16M colors
- Printer
- Serial or USB port for spectrophotometer & barcode reader
- Windows® XP service pack 3, Windows® Vista, Windows® 7, Windows® 8 or Windows® 10

X-Rite MetaVue and i1 Paint Spectrophotometer Minimum System Requirements

- Windows 7 SP1 (32 or 64 bit)
- Windows 8/8.1 (32 or 64 bit)
- Windows 10 (32 or 64 bit)

Windows XP and Vista are not supported for these spectrophotometers

Installation

If you are downloading COLOR_x from the Benjamin Moore Retailer Portal, mybenjaminmoore.com, read the "COLOR_x Download Instructions." This will instruct you on how to download and install COLOR_x on your computer.

If you don't have internet access on the computer running COLOR_x, you can download the COLOR_x installation file directly to a flash drive from another computer which has internet access.

To install COLOR_x from a flash drive, be sure that there are no other applications running. They should be closed before attempting to install the program. If your system has any automatic virus detection software enabled, it should be disabled before installing.

Insert the flash drive into a USB port. Open Windows Explorer and click on the flash drive letter. Now click on the ColoRx6xxxxxx.exe file.

The installation procedure will automatically start and bring you to the **Welcome Screen**. The Setup Wizard will guide you through the installation.

License Agreement

As you start the installation, the License Agreement screen appears. Be sure to read this license agreement. If you disagree with the terms of the agreement, then click on the Cancel button to exit the installation. If you agree with the terms, then check the appropriate box to continue the installation. The installation will prompt you to select the software region, United States or Canada. The default is United States.

Note: If you have a previous version of COLOR_x® 6, this installation will not write over any stored samples or stored customers. They can still be accessed.